

# VIDEO LIBRARY ACCESS GUIDE

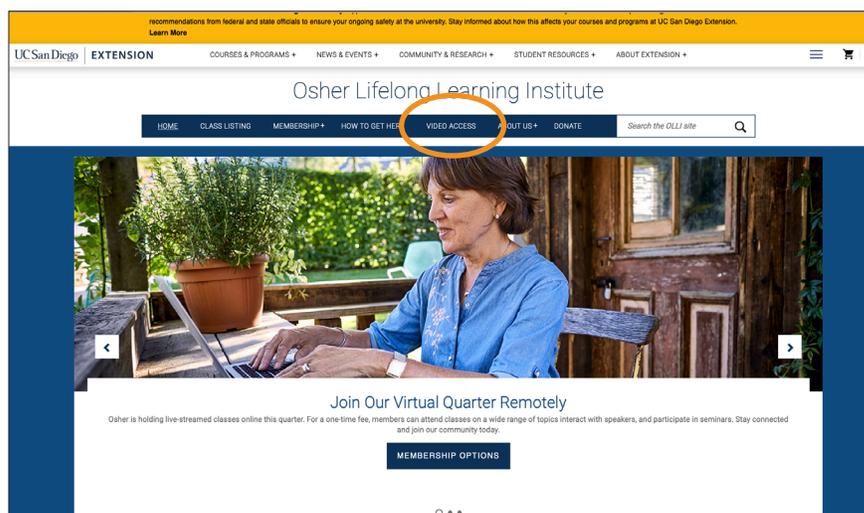


Members of Osher at UC San Diego have access to a members-only online video library featuring professionally edited recordings of the lectures held each quarter. Classes feature outstanding faculty and researchers from the entire San Diego academic community, as well as local leaders, artists and musicians.

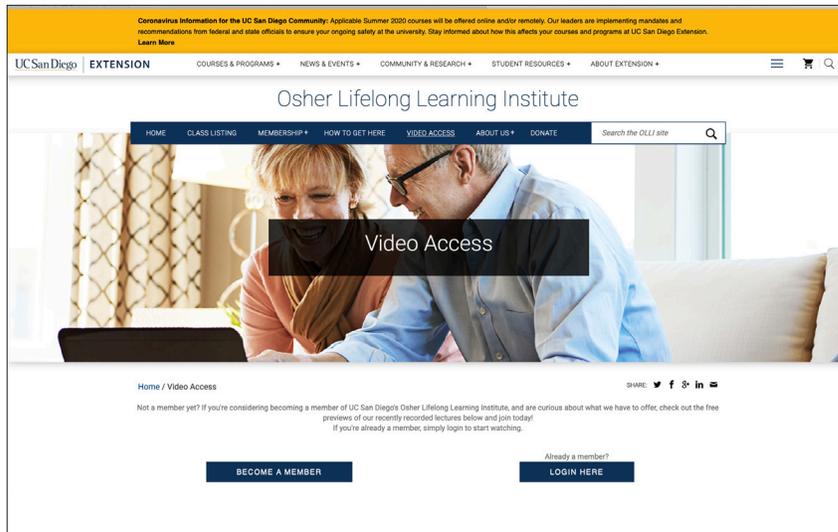
## HOW TO ACCESS THE OSHER ONLINE VIDEO LIBRARY

Go to [olli.ucsd.edu](https://olli.ucsd.edu)

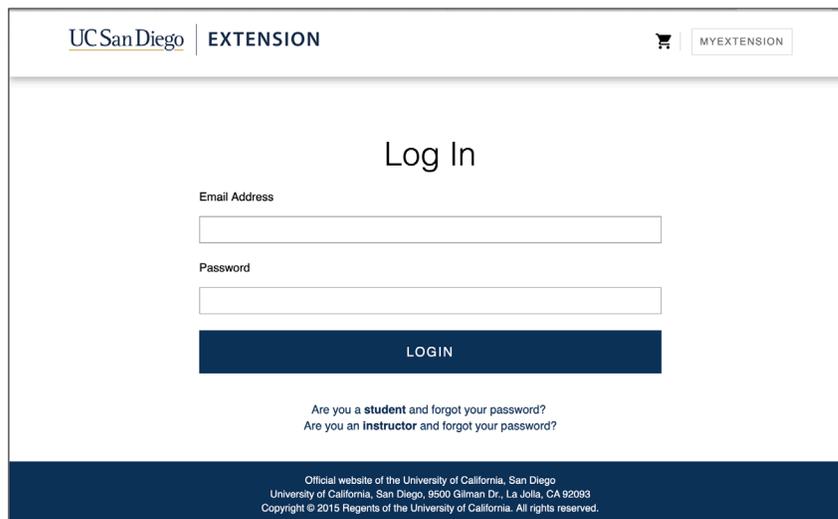
- Click on "VIDEO ACCESS" in the menu bar



UC San Diego

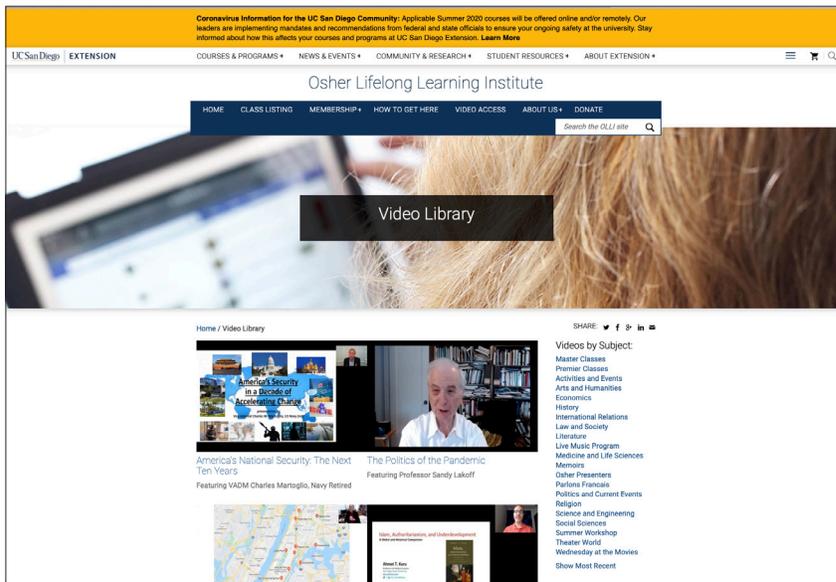


- Not a Member? Click on “BECOME A MEMBER” to join
- Already a Member? Click on “LOGIN HERE”



- Enter your email address and password and click on “LOGIN.” If you do not have a password or have forgotten it, click on the “FORGOT PASSWORD?” link and follow the steps to reset.
- You are now on the “Video Library” page, and will see the entire video library, organized by month with the newest videos on the front page. Scroll down to see more videos, and click on either the title of the video you want to watch or the box above it to view the video of your choice. You may also use the right hand column to select “Videos by Subject,” or “Videos by Month.”

- After you click on your selection you will be sent to the video. Click the lower left corner arrow to start the video. Click the lower right corner icon to put in full screen mode. Hit “Esc” key to return to half screen mode.



## TROUBLESHOOTING

If you encounter any issues while trying to view the videos online, please try the following troubleshooting options:

- Sometimes these issues can be caused by a computer’s **anti-virus software or firewall** settings. Make sure to add [olli.ucsd.edu](http://olli.ucsd.edu), [vimeo.com](http://vimeo.com), [vimeocdn.com](http://vimeocdn.com), and [akamaihd.net](http://akamaihd.net) to the “safe sites” list in your firewall or anti-virus software.
- If you are using a **proxy server** please make sure to add [\\*.vimeo.com](http://*.vimeo.com), [\\*.vimeocdn.com](http://*.vimeocdn.com), and [\\*.akamaihd.net](http://*.akamaihd.net) to the whitelist within those applications.
- If you have **browser plug-ins or add-ons** installed, please ask them to try disabling them by following these instructions: [vimeo.com/s/tad](http://vimeo.com/s/tad)
- **In Internet Explorer**, go to Tools > Compatibility View Settings and add “ucsd.edu” and “vimeo.com” to the accepted sites list.

For additional support, please contact [olli@ucsd.edu](mailto:olli@ucsd.edu) | 858-534-3409

